

## VFW Guide for Post Benefits Advisors

Where's my [Post Benefits Advisor Training Presentation](#)?

Where's my [Responsibilities and Rules of Conduct](#)?

### **Most common questions for the Post Benefits Advisor (PBA):**

1. [Emergency Room, 911, Or Urgent Care? | Veterans Affairs \(va.gov\)](#) Where do I go in a health emergency?
2. How do I know someone is [accredited](#) to work VA claims?
3. I need a copy of my DD214: [Standard Form 180](#)
4. What benefits are available in the local area?: [FindHelp - The Social Care Network](#)
5. What are the [VA Healthcare Eligibility](#) Requirements? [VA Form 10-10EZ](#)
6. What are the disabilities associated with [Agent Orange Exposure](#)?
7. What are the disabilities associated with [Camp LeJeune Water Contamination](#) ?
8. What are the details regarding [VA PACT Act Information](#)?
9. How do I get a [Delaware DMV Veteran's Annotation](#)?
10. How do I apply for [Delaware State Disabled Veteran School Tax Credit](#)?
11. How do I find a [VFW Service Officer in another state](#)?

## VFW Department of Delaware

### **Documentation for the Veteran to provide**

Before speaking to the Department Service Officer (DSO) for the first time, please gather these Important documents you may need for your claim. Which documents you need depend on the benefits the Veteran seeks, and whether the Veteran has submitted those documents in the past. The DSO requests originals, please

(The DSO will scan and return them):

- DD214
- Direct Deposit Information  
(The VA now requires a voided check or deposit slip with account and routing numbers)
- Marriage License  
(previous marriages? Provide divorce or death certificates, for previous spouses)
- Children's birth certificates  
(if under 18, 23 in college, or permanently disabled prior to age 18)
- Children's Social Security Numbers
- If any, civilian (non-VA) medical evidence that contains:
  - Diagnosis, Level of Severity, Nexus Statement

If the Veteran already has a VA rating, yet seeks representation by the VFW, the minimum information needed for a VA Power of Attorney is:

- Scanned Signature, or signature on clean, white paper.
- Social Security Number
- Birthday
- Mailing address
- Telephone number(s)
- Email address

If the Widow of a Veteran seeks assistance, the minimum information needed for a VA Power of Attorney is:

- Veteran's death certificate
- Widow's scanned Signature, or signature on clean, white paper.
- Widow's and Veteran's Social Security Numbers
- Widow's and Veteran's Birthdays
- Mailing address
- Telephone number(s)
- Email address

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