

VETERANS OF FOREIGN WARS OF THE UNITED STATES

DEPARTMENT OF DELAWARE

VA Regional Office - VFW
1601 Kirkwood Highway
Building 13, Room 111C
Wilmington, DE 19805



David.Hilliard@va.gov
Office: 302-994-2511 x37586

Operation Outreach ~ Service Officer Schedule

David R. Hilliard

Let your VFW Service Officers help you with your claim. Operation Outreach allows VFW Service Officers to travel to locations in Southern Delaware to provide better contact with Veterans.

Please call ahead for an appointment. You may not be seen without an appointment.

Many questions can be better answered on the phone.

1st through 4th Thursday Mornings – 8:30am to 11:30am

Dover Department of Labor – Division of Employment and Training (302) 994-2511 x37586

650 South Bay Road, Dover, Delaware 19901

(The shopping center across from the old Blue Hen Mall)

1st Thursday Afternoon - 1:30pm to 3pm

Blue Hen VFW Post 6483 (302) 422-4412

77 Veterans Circle, Milford, Delaware 19963

2nd Thursday Afternoon - 1:30pm to 3pm

Mason Dixon VFW Post 7234 (302) 539-9981

29265 Marshy Hope Way, Ocean View, Delaware 19970

3rd Thursday Afternoon - 1:30pm to 3pm

Rehoboth Beach VFW Post 7447 (302) 227-3469

101 State Road, Rehoboth Beach, Delaware 19971

4th Thursday Afternoon - 1:30pm to 3pm

Greenwood Memorial VFW Post 7478 (302) 349-5757

301 Mill Street, Greenwood, Delaware 19950

There are no outreach hours on the 5th Thursday of the month.

How can I get information about my benefits and healthcare?

You can call the VA directly at (800) 827-1000 and speak to their service representatives. If you have been working with the VFW Department Service Officer, you should call him first. We can either address your concern on the phone, or set an appointment for you to come in. We're located in the VA Regional Office, at the address listed below. There is a reception desk; just ask for the VFW Service Officer.

1601 Kirkwood Highway, Building 13, Wilmington, DE 19805
(302) 994-2511 ext. 37586

Can I check my benefits at home?

Yes, with VA.Gov! VA.Gov is a portal; a central location for Veterans, Service Members, and their families to research, find, access, and manage their benefits and personal information. VA.Gov offers:

- A personalized workspace called My Dashboard that provides quick access to VA.Gov tools. Using these tools, you can complete various tasks. You can apply for benefits, download your DD 214, and view your benefits status, in addition to other actions as needed. This workspace is available to you once you have created an VA.Gov account.
- A catalog of links to other sites that provide information about military and Veteran benefits
- Starting is easy! Just go to the webpage: <https://www.va.gov/claim-or-appeal-status/> and select the "Sign in or create an account" button. Follow the directions, and soon you have access to your VA benefits.

What if I have questions about my healthcare?

My HealthVet is VA's online personal health record. It was designed for Veterans, active duty Servicemembers, their dependents and caregivers. My HealthVet helps you partner with your health care team. It provides you opportunities and tools to make informed decisions and manage your health care. *There's even a smartphone app!* Join now: <https://www.myhealth.va.gov>

Among the newest features available are:

- VA Notes. These are clinical notes that your health care team records during your appointments or hospital stays.
- VA Immunization records, lab reports, and a list of your current medical issues.
Easy Prescription refills
- List upcoming VA Appointments
- Secure Messaging – Email your Primary Care Provider or Specialist Securely!